

changing paper

Changing Lottery Terminal Ticket Stock Paper

The Coronis HEC terminal printer has a paper sensor that is triggered when a roll of ticket stock is nearly gone or when it is completely out. Whenever possible, replace the roll when the printer icon flashes and the “Low Paper” light displays. If you run out of paper, your terminal will lock and no further transactions can be entered until you load a new roll of ticket stock into the printer.

Only use ticket stock that has been assigned to your store. **NEVER** loan or borrow ticket stock from another retailer. If you need ticket stock, call the Lottery Hotline at **1-800-425-1435**.

1. Open the printer by pushing up on the lever on the right-hand side of the printer.
2. Lift the lid until the paper housing area is exposed.



3. Remove the old paper roll. Unravel approximately five inches of paper from the new roll and place the new paper roll into the printer housing.
4. Ensuring paper is protruding from the front of the printer, close the printer lid securely.

